

## Role Profile

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**Role Title: Field Service Engineer**

**Reports To: Technical Services Supervisor**

**Position Location: Waunakee, WI**

### **Business Overview:**

Genus is a global FTSE 250 company, headquartered in the UK and listed on the London Stock Exchange. With revenues of around £500 million, Genus has a presence in over 70 countries, with a global workforce of approximately 3,200 employees. One of the best performing stocks on the London Stock Exchange, the Company's market capitalization is around £2 billion. It is a worldwide leader in porcine and bovine animal genetics, partnering with farmers to transform how we nourish the world – a mission that is important to a sustainable future.

Each generation of animals is selected based on a number of desired traits, including greater health, fertility, productivity or feed efficiency. With superior animal genetics, Genus helps its customers in the dairy, beef and porcine supply chains around the world produce offspring with improved robustness, superior production efficiency and greater sustainability. Genus's vision of *"pioneering animal genetic improvement to help nourish the world"* is supported by its core values to be customer-centric, results-driven, pioneering, people-focused and responsible.

Genus IntelliGen™ Technologies is a unit of Genus PLC, a global pioneer in animal genetics. IntelliGen Technologies is the global brand behind the technology that develops sexed bovine genetics that helps customers maximize their profitability and reach their end goals in a fast and efficient manner.

### **Role Overview:**

Provides support for IntelliGen Technology in manufacturing, deployment and support at production sites world-wide.

This Waunakee, Wisconsin based position is an opportunity for the candidate to support leading proprietary technology and processes used in bovine semen production. The position will require up to 50% travel worldwide supporting our laboratories and support of final testing of processing equipment manufactured at our Waunakee, WI site.

### **Essential Duties and Responsibilities:**

- Develop and maintain full mastery of proprietary instrument/lab processes.
- Conduct a variety of RCA process, troubleshooting and documentation in accordance with policies.
- Perform final assembly and testing of proprietary instrumentation prior to deployment.
- Provide remote and on-site support as required.
- Promotes customer satisfaction through problem solving, clear and effective communications, professional appearance, and efficient repair/maintenance activities.
- Responsible for special projects assigned by the Manager
- Assist with instrument deployments including onsite travel as required.
- Assist with the Relentless Improvement process.

- Assist with new product introduction as required. This may include working with R+D and purchasing on final product design and requirements.
- Other duties as assigned.
- Up to 50% Travel required supporting sites.

**Requirements:**

- Associate Degree in Electronics or Engineering or comparable experience in electronics or other engineering field.
- Experience with laser based instruments or flow cytometry highly preferred.
- Experience in customer service, laboratory or equivalent production environment highly preferred.
- Excellent manual dexterity.
- Strong attention to detail and respect for quality assurance, SOPs and safety.

**Equal Employment Opportunities:**

Genus is an equal opportunity employer. In accordance with anti-discrimination law, it is the purpose of this policy to effectuate these principles and mandates. Genus prohibits discrimination and harassment of any type and affords equal employment opportunities to employees and applicants without regard to race, color, religion, sex, sexual orientation, gender identity or expression, pregnancy, age, national origin, disability status, genetic information, protected veteran status, or any other characteristic protected by law. Genus conforms to the spirit as well as to the letter of all applicable laws and regulations.