Role Profile

Position: IT Infrastructure Support/Security Engineer

Location: Stapeley, Nantwich

Reporting to: Global Infrastructure Manager

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Genus PLC:

Genus is a FTSE 250 company, headquartered in the UK and listed on the London Stock Exchange. With revenues of around $600 million, it has a workforce of approximately 3,000 employees throughout the world. Genus has been one of the best performing stocks on the London Stock Exchange.

Genus is a global market leader in bovine and porcine genetic improvement, Genus helps its customers in the dairy, beef and porcine supply chains around the world. Genus' vision of "pioneering animal genetic improvement to help nourish the world" is supported by its core values to be customer-centric, results-driven, pioneering, people-focused and responsible.

Overview:

Reporting to the Global Infrastructure Manager role is an excellent opportunity for someone seeking to gain experience in a range of infrastructure technologies within a people centric, global business.

The ideal candidate:

The Ideal candidate will have solid and proven experience in a wide range of Infrastructure technologies and will be seeking to utilise this experience to support, collaborate, engage and develop excellent service to the global business. You should have the ability to operate effectively as part of a Global Technical Team and articulate technical solutions to a range of people whose primary language is not English. You should possess excellent technical documentation skills, the ability to liaise and negotiate with 3rd party vendors, build relationships, engage with colleagues at all levels, and have a methodical approach with a calm disposition in a high-pressured environment. Project planning and prioritizing skills will be advantageous.

They will be able to demonstrate proven skills in:

- Microsoft Windows 2012 – 2019. Linux skills would be a good advantage
- Office 365 administration
- Physical infrastructure (Dell hardware, Cisco networking, FortiGate Firewalls, SAN technologies)
- VMware 6.x infrastructure.
- VMware vSphere
- Active Directory
- Cloud Technology - Azure
- Creating Technical documentation & processes
- Self-management and prioritisation of workload
- Reasonable understanding of global networks, routing protocols, DNS, TCP/IP
- An effective communicator with the ability to work as part of a team and on own initiative

- Troubleshooting and analysis skills.

In addition, working knowledge/and or experience of any of the following would be beneficial.

- Project implementation- as technical lead
- BAU Infrastructure Support
- 3rd party vendor management/ processes
- Agile working methodology
- Provide 3rd line technical support, working to tight SLA's within an ITIL framework
- Storage technologies, IBM V7000
- Citrix
- FortiGate firewalls
- Backup technologies, Veeam and EMC Networker