



Role Profile

Position:	Cloud Operations Engineer
Location:	Stapeley, Nantwich
Reporting to:	Global Head of IT Operations

Genus PLC:

Genus is a FTSE 250 company, headquartered in the UK and listed on the London Stock Exchange. With revenues of around \$600 million, it has a workforce of approximately 3,000 employees throughout the world. Genus has been one of the best performing stocks on the London Stock Exchange.

Genus is a global market leader in bovine and porcine genetic improvement, Genus helps its customers in the dairy, beef and porcine supply chains around the world. Genus' vision of "pioneering animal genetic improvement to help nourish the world" is supported by its core values to be customer-centric, results-driven, pioneering, people-focused and responsible.

Summary

The Cloud Operations Specialist will support multiple streams of work, including the implementation of cloud standards and building blocks, assessing suitability for cloud migration and driving the re-architecture of existing on premises services as part of their move to cloud, and ensuring globally consistent approaches to technology across Genus's organisation. Occasional travel may be required.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

1. Requires in-depth knowledge and experience
2. Uses industry standard best practices and knowledge of internal or external business issues to improve products or services
3. Solves complex problems; takes a new perspective using existing solutions
4. Works independently, receives minimal guidance
5. Acts as a resource for colleagues with less experience
6. May lead projects with manageable risks and resource requirements
7. Exercises judgment based on the analysis of multiple sources of information
8. Explains difficult or sensitive information; works to build agreement

Genus Core Behaviours / Competencies

Customer impact: builds strong, profitable, sustainable customer relationships, anticipating and exceeding customer expectations to increase demand for services and products in order to build loyalty.

Managing external environment: anticipates and responds quickly to environmental changes for the benefit of the business and customers, through strong external networks and deep understanding of the markets.

Execution Orientation: Drives to set ever higher standards and achieve results through determination, resilience and commitment. Develops solutions to enhance the service offering and drive continuous improvement.

Setting Direction: develops simple, deliverable plans based on pragmatic new thinking, ideas or concepts. Assesses accurately commercial risk and return.

Change management: Champions, leads, support or embeds change to improve things. Communicates well and helps others by overcoming barriers.

Analysis and Decision Making: Analyses opportunities and problems thoughtfully and thoroughly to make good and timely decisions.

Team Mobilisation: builds high performing diverse teams, investing resources effectively. Recruits, develops, motivates and retains talent by setting stretching goals and developing capability of self, team and organisation.

Collaboration: 'One team' approach – gains commitment to strategic vision and goals. Builds and maintains networks and relationships, sharing knowledge and experience, delivering on commitments.

The following are qualities that are the foundations on which Genus team members work:

- Integrity
- Honesty
- A desire to work to make a difference in the communities & countries that we work in
- Delivery on commitments – do what you say you are going to do
- Alignment with the business goals and values

The Ideal Candidate

- Working with all IT colleagues, particularly Project Managers, Business and Functional Analysts, to drive a “cloud first” approach to new and existing systems and services, ensuring alignment with the core Dynamics 365 and Office 365 systems implemented or in the process of global rollout.
- To ensure these systems and services support interoperability, agility and value for money.
- Act as a technology authority to ensure the most appropriate approaches are implemented when considering various service options in the Microsoft Azure cloud, or for services integrating with it.
- Use your knowledge and experience to identify and support/justify selection of the relevant XaaS model.
- Implement and support the iteration of current Genus approaches (“building blocks”) and agree, design, document and implement a framework/matrix of services to support the delivery of solutions to business needs using consistent, industry standard, reusable, efficient, sustainable and supportable building blocks to meet these needs.
- Ensure, through rigorous and consistent application of process, that every new and changed system with interaction to the cloud is planned and implemented with comprehensive and consistent approaches to technology, performance and capacity management, network, monitoring, security, scalability and cost management.
- Work closely with IT colleagues in the identification of solutions and their functional and technical designs to ensure compliance with standards; Identify and agree any areas of non-compliance and implement supporting procedures to accommodate system designs which cannot be accommodated.
- Assisting the business analysts with process modelling and the development of technical system designs.

Desired Skills/qualifications/Experience:

Azure certification is desirable along with a broad knowledge of current and future IT infrastructure, data, development, system and process standards. Solid working knowledge of ITIL, broad and detailed experience of Azure

The above position description is intended to describe the general content, identify the essential functions of, and requirements for the performance of this position. It is not to be construed as an exhaustive statement of duties, responsibilities or requirements.