



Role Profile

Role Title: Manufacturing Services Technician

Reports to: Technical Services and Support Manager

Position Location: Dekorra, WI

Overall Responsibilities: Provides maintenance support for Production.

Specific Accountabilities:

- Conducts instrument maintenance & troubleshooting
 - Optics
 - Fluidics
 - Electronics
- Conduct corrective level 1 maintenance of a proprietary biotechnology instrument including fluidic chip cleaning, troubleshooting, subassembly repair of fluidics, stages, and electronics as needed
- Maintain program for preventative maintenance (PM) and calibration of all laboratory equipment
- Fluidic component IQC as needed
- Conduct optical instrument repair as needed including receiving ongoing training of optics technology and troubleshooting.
- Assist in the assembly and packaging of instrument subassemblies
- Support R+D/QA projects as needed
- Provide timely reporting of issues to supervisor in accordance to standard procedures and work instructions, priority feedback to supervisor regarding health and safety issues is required
- Provide timely feedback to Production personnel of issues and resolution
- CMMS(Hippo) compliance
- Occasional overtime required
- Additional duties may be required

Qualifications and Experience:

- Post-High School education in a technical, production or laboratory trade program preferred.
- Experience in customer service, laboratory or equivalent production environment highly preferred.
- Excellent manual dexterity.
- Strong attention to detail and respect for quality assurance.

Capabilities and Behaviors:

- Lives and displays the Genus ABS Values and behaviors at all times in their day to day ways of working.
- Maintain professional verbal and written communications with co-workers, internal and external customers, and vendors at all times.

- Be flexible with respect to job responsibilities and consistently strive to be an effective team member.
- Strive to advance your skills and display a willingness to accept future development.
- Actively participate in Company training opportunities to further develop skills applicable to the department.
- Gain a thorough understanding of the Company's business and the department's role within the company.
- Ability to work independently without direct supervision.

WORKING CONDITIONS:

Employees in this position are, or can be, exposed to the following:

Exposure to:	None	Some	Frequent	Very Frequent
Toxic/Caustic Chemicals		X		
Extreme Conditions (Hot or Cold)	X			
Dust/Fumes/Gases (including asbestos)	X			
Moving Mechanical Parts		X		
Potential Electric Shock	X			
High Pitched Noises	X			
Needles or Other Sharp Objects	X			
Blood or Body Fluid	X			
Communicable Diseases	X			
Unprotected Heights	X			
CRT (Computer) monitor/equipment			X	
Frequent, Repetitive Motions		X		
Confined Spaces	X			

PHYSICAL CONDITIONS:

Employees in this position are, or can be, required to possess the following physical capabilities.

Capabilities:	None	Some	Frequent	Very Frequent
Lifting, carrying, pushing and/or pulling up to 40 lbs		X		
Stooping, kneeling and/or crouching daily		X		
Standing or walking more than 4 hours a day			X	
Sitting more than 4 hours a day			X	
Reaching, grasping, fingering and/or feeling more than 2 hours a day		X		
Visual acuity in order to correctly distinguish Near Acuity, Far Acuity, Full field of vision, distinguishing colors & depth perception				X
Audio acuity to discern sounds made by various types of machinery or equipment that would indicate dangerous or improper operation			X	

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

Signatures

Manager _____

Employee signature below constitutes employee's understanding of the requirements, essential functions and duties of the position.

Employee _____ Date _____

Date Approved: 04/11/2019

Date Reviewed: