Role Profile

Position:	Enterprise Systems Analyst
Location:	US
Reporting to:	Enterprise Systems Administration Team Lead

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Genus PLC:

Genus is a FTSE 250 company, headquartered in the UK and listed on the London Stock Exchange. With revenues of around $600 million, it has a workforce of approximately 3,000 employees. Genus' market capitalization is over $2.8 billion and Genus has been one of the best performing stocks on the London Stock Exchange.

Genus is a global market leader in bovine and porcine genetic improvement. With superior animal genetics, Genus helps its customers in the dairy, beef and porcine supply chains around the world to produce offspring in their herds with greater production efficiency. For the farmer this means more milk, more meat output and higher quality overall for the same size herd. Genus' vision of "pioneering animal genetic improvement to help nourish the world" is supported by its core values to be customer-centric, results-driven, pioneering, people-focused and responsible.

Genus develops differentiated genetics, driving genetic improvement faster, distributes those genetics and shares in the value delivered.   The two primary lines of business and worldwide sales are conducted under the divisional trademarks "Genus ABS" (dairy and beef genetics) and "Genus PIC" (porcine genetics). Genus strives to deliver a superior customer experience, a total "value package" comprised of elite genetics, mating and technical services, insemination and reproductive solutions.

Overview:
Reporting to the Enterprise Systems Administration Team Lead, the role of Enterprise Systems Analyst is to be responsible for Supporting, Maintaining and enhancing our D365 Enteprirse systems from a System Administration and Monitoring perspective. The role holder will be expected to set high quality standards for solution delivery, security compliance and business as usual support and will be the key go to person during US hours.

Specific Accountabilities:

- D365 FO / Talent / CE system administration: For example, configuring printers through document routing agent, configuring email, configure embedded Power BI, saved views setup, work with other IT teams to facilitate office integration, Virtual Machine / Azure resource requriements for the enterprise systems
- Performance monitoring across all enterprise systems (Specifically with regards to data movements)
- Assist with release co-ordination and application to environments for both D365 FO and CE

- Assist with creating new Development environments, refreshing environments from production
- Batch job scheduling and monitoring (Finance and Ops, Talent and CE)
- BYOD publishing (FO and Talent), potentially to the layer of extending entities in visual studio. Manage alerts and review failures
- Utilising the Import / Export framework within Data Management, for example to anomise data post database refresh from production
- CDS data integration troubleshooting and support specifically for US hours alongside the Integrations, Technical and Functional teams
- Analyse and identify security role enhancements based on business requirements alongside team members and the Functional / Technical teams. Provide US hours coverage for Production Security access issues
- Analyse and propose solutions relating to Database logging reporting, system monitoring and process automation across all enterprise systems
- Initial troubleshooting of data issues arising which will involve investigation (Both front end and back end in Visual Studio)
- Documenting all owned processes to a high standard and cross training where required
- Work collaboratively with team members (Including data analytics and custom applications) to troubleshoot and resolve Dynamics 365 enterprise, systems / Data & reporting issues
- Collaborate with developers, functional analysts and business partners for system enhancements / upgrades.

Qualifications and experience:

- 2+ years of extensive experience with the latest Dynamics technology.
- Strong Knowledge and expertise in DevOps Solution delivery and strategy.
- 2+ years of extensive experience with Data Integration and Data modelling to best practices.
- Strong troubleshooting and issue investigation skills are essential.
- Microsoft Visual Studio, Lifecycle Services and Azure Cloud environment architecture is advantageous.
- Well exposed to the Full Lifecycle of Implementation projects, Post Implementation Support and Business as usual support.
- Strong oral and written communication skills.
- Strong technical expertise and troubleshooting skills
- Strong organizational skills with ability to handle multiple priorities and deliver to deadlines.
- Keen attention to detail.
- Be flexible with respect to job responsibilities and consistently strive to be an effective team member.
- Broad experience across a number of IT disciples.